



BUREAU
VERITAS

Bureau Veritas Certification

DURDEN PLASTİK ÜRÜNLERİ VE YAPIŞKAN FİLM TİCARET VE SANAYİ A.Ş.

BİLECİK 1. ORGANİZE SANAYİ BÖLGESİ
HÜRRİYET MAH. 1. CAD. NO:4 MERKEZ, BİLECİK, TURKEY

Bureau Veritas Certification certify that the Management Systems of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

Standard

ISO 10002:2018

Scope of certification

**CUSTOMER COMPLAINT AND SATISFACTION
MANAGEMENT FOR PLASTIC INJECTION, CHROME
PROCESS, ASSEMBLY, PLATING, MARKING, CHROME
PAINTING OPERATIONS, CONTROL OPERATIONS,
MAINTENANCE, WAREHOUSE AND SHIPPING ACTIVITIES
FOR THE AUTOMOTIVE INDUSTRY**

Original cycle start date: **15 November 2021**

Expiry date of previous cycle: **NA***

Certification / Recertification Audit date: **12 November 2021**

Certification / Recertification cycle start date: **15 November 2021**

Subject to the continued satisfactory operation of the organization's Management System, this certificate expires on: **14 November 2024**

Certificate No. **TR011567**

Version No: **1**

Revision date: **15 November 2021**



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İBRAHİM TAGAY
Certification Manager

Local office : Esas Maltepe Ofispark Altayçeşme Mah. Çamlı Sok. No: 21 Kat: 8 34843 Maltepe, İstanbul, Turkey

*Further clarifications regarding the scope of this certificate and the applicability of the management system requirements may be obtained by consulting the organization.
To check this certificate validity please call +90 216 518 40 50.*

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*Not Applicable